

Michigan Transit Training Network Resource Center

The resource center library is available primarily for Michigan rural & specialized transportation providers free of charge. There is a 30 day return policy with a limit of two items at a time. Please either telephone (517/373-2051) or e-mail Jill Adams (adamsji@michigan.gov) to request anything from the resource center. Check back often to see what new items have been added to the Resource Center.

Resource Center Items

Americans with Disabilities Act (ADA)

Safe Transport of the Public under ADA (RTAP) (video), 30 minutes

Bloodborne Pathogens

Your Ticket to Safety - Iowa DOT (video), 1993, 16 minutes

Board Members

Roles & Responsibilities of Transit Board Members (RTAP) (video). *Includes manual.*

Commercial Drivers License

Amalgamated Transit Union (ATU) CDL Study Program (video)

CDL Manual Test Questions (slides)

CDL Info Knowledge Test (video)

National CDL Program (video), 1989, 10 minutes

Coordination

Transportation Coordination (video), 1995, 20 minutes.

Conflict resolution

Hostile Behavior Management Instructor's Kit

A training program developed by SafeSense, Inc. for the use of the Michigan Dept of Transportation. Contains instructor manual, lesson plans and tests, overheads, and participants manual

Customer Service

Problem Passengers, Challenging Situations (RTAP)

Have a Nice Day (NTI)

Dispatching

Essential Skills for Dispatchers (RTAP) (video), 1990. *Includes manual.*

Driver Training and Defensive Driving

Defensive & Safe Driving Procedures (audio)

Driver Training Program (3 video tape set)

Making Michigan Move - MI Small Bus Training (video)

Michigan Rural Bus Driver (Mr. Bus Driver's Manual (manual)

STARTS Training for Bus Drivers (vehicle inspections, driving safety, passenger relations)
(RTAP) (3 video tapes - Vehicle inspections, driving safety, passenger relations).

Safe Transport of the Public under ADA (RTAP) (video), 30 minutes

Drug/Alcohol Information

Evacuation

Jackson Transit Evacuation Tape (video), 1989

Emergency Evacuation Techniques for Special Needs Passengers (RTAP) (video), 28 minutes

Emergency Procedures for Rural Transit Drivers (RTAP) (video)

Evacuating Elderly & Disabled Passengers from Public Transportation Vehicles in Emergencies
(video), 1991, 51 minutes. *Includes manuals.*

Lift and Wheelchair Tiedown

Q'Straints & You (video), 18 minutes

Wheelchair Lift Maintenance (RTAP) (video), 1993.

Braun Corporation – Lift Maintenance and Lubrication (video), 20 minutes

Braun Corporation – Installation/Service Manual for Under Vehicle Wheelchair Lifts (UVL)
(manual), 1997

Braun Corporation – Installation/Service Manual for L200UARS-Ultra Series 05 and Series 06
Commercial Wheelchair Lifts (manual), March 2002

Management

Marketing

Tap into RTAP (video), 1992.

Passenger Relations / Sensitivity

Driver Sensitivity & Passenger Relations (audio)

Riders & Disabilities - Seattle Metro (video), 18 minutes

Trading Places: Techniques for Assisting Passengers (RTAP) (video), 1999. Includes manual
Understanding the Capabilities & Needs of Special Passengers (RTAP) (video)
Children's Transportation (Maine) (manual)

Recipient Rights

Risk Management

Risk Management for Rural Transit (RTAP) (video), 1993, 45 minutes. Includes manual.

Safety and Security - facilities and vehicles

Severe Weather

Team Building

Trainers

Essential Skills for Trainers (RTAP) (video), 1992. *Contains participants and facilitator manuals.*

Vehicle safety inspections and maintenance

Vehicle Safety Inspections (audio)

Introduction to Preventive Maintenance (RTAP)